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Submitted by: ESS ERIC (HQ/CITY)
Authors: Elena Sommer (ESS HQ/CITY), Ana Villar (ESS HQ/CITY), Didrik Finnøy (ESS NSD), Bjørn-Ole Johannesen (ESS NSD), Erlend Aarsand (ESS NSD)

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SERISS (Synergies for Europe’s Research Infrastructures in the Social Sciences) aims to exploit synergies, foster collaboration and develop shared standards between Europe’s social science infrastructures in order to better equip these infrastructures to play a major role in addressing Europe’s grand societal challenges and ensure that European policymaking is built on a solid base of the highest-quality socio-economic evidence.

The four-year project (2015-19) is a collaboration between the three leading European Research Infrastructures in the social sciences – the European Social Survey (ESS ERIC), the Survey of Health, Ageing and Retirement in Europe (SHARE ERIC) and the Consortium of European Social Science Data Archives (CESSDA AS) – and organisations representing the Generations and Gender Programme (GGP), European Values Study (EVS) and the WageIndicator Survey.

Work focuses on three key areas: Addressing key challenges for cross-national data collection, breaking down barriers between social science infrastructures and embracing the future of the social sciences.

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1 Introduction

This deliverable describes work carried out under Work Package 7 ‘A survey future online’ of the project ‘Synergies for Europe’s Research Infrastructures in the Social Sciences (SERISS)’ to develop a web survey platform for data collection for the CROss-National Online Survey (CRONOS) panel.

The CRONOS panel has been set up to investigate the feasibility of building a cross-national online panel using probability-based samples recruited at the end of existing face-to-face surveys. A pilot study was set up in three countries: UK, Slovenia and Estonia in Round 8 of the ESS (2016).

CRONOS is centrally organised and led by ESS ERIC Headquarters (ESS HQ) at City, University of London, in collaboration with other SERISS WP7 partners in Norway (NSD – Norwegian Centre for Research Data), Slovenia (University of Ljubljana), the Netherlands (CenERdata), Germany (Munich Centre for the Economics of Ageing) and Barcelona (Universitat Pompeu Fabra), as well as with National Coordinator (NC) teams in Slovenia (University of Ljubljana), UK (NatCen Social Research) and Estonia (University of Tartu).

Key to the efficiency of the project and to the goal of achieving equivalence was the harmonisation of survey features across all countries when possible. For an online panel, this entails having a central system using the same tool in all participating countries for tasks related to panel management—such as sample selection and e-mail distribution and tasks related to web data collection—presenting questions to respondents and recording the answers. After a thorough evaluation of available commercial web data collections tools, Questback web survey programming tool was selected for this purpose.

NSD is responsible for hosting the online survey platform, programming and testing the online survey in English, sending out e-mail invitations and reminders to panellists, and processing collected data. NC teams are responsible for recruitment of panellists, translating and adapting source questionnaires in the Questback system and testing web surveys in their languages. ESS HQ is responsible for survey design, monitoring of panel management and web collection as well as for final testing of each language version produced by the NC teams.

This document summarises the selection process of the web programming tool and documents which additional functionalities and features were customised to meet CRONOS requirements for the web survey platform. Further, it provides programming guidelines used for the first CRONOS survey (Welcome survey) and screenshots of the source version of the Welcome survey.
2 CRONOS web programming tool specification

Initially NSD was planning to use and further develop their own in-house web data collection platform, NSD WebSurvey. However, out of concern for a long-term perspective and scalability of the CRONOS project, NSD decided to procure a license from a commercial provider instead. In the first step, the CRONOS research team identified features and technical functionalities to be provided by the selected web survey programming tool to enable CRONOS survey design and data collection. Required features and functionalities are documented in the Specification for the CRONOS web survey programming tool (Appendix 1). The specification was discussed with NSD who were responsible for the selection of the tool and distributed to the bidding web survey tool providers.

Key features were divided in the following thematic groups: Usability, Security, Outputs, Question options, Visual design, and Additional data. Each feature has been assessed to establish whether its inclusion is 'essential', 'highly desirable' or 'desirable'. Required minimum capacity was: 6,500 sample units; 15,000 requests; access rights for 10 people. Preference was given to web programming tools having panel management capabilities in addition to web survey design functionalities. Given that the survey will be fielded in 4 languages, a functionality to produce survey versions in multiple languages was required.

Usability and simplicity were key features enabling researchers to design the questionnaire without involvement of programmers trained on the specific tool and thus reducing programming-related costs. Priority was given to a tool that offers a wide range of features, including all the essential features listed in the specification, and is easy to use for the researchers involved in the project over a tool that might provide a larger number of highly desirable or desirable features but that would require having a full-time programmer. Given the cross-national nature of the CRONOS panel, the tool needed to be suitable for independent use by multiple national research teams involved in the project (e.g. to add translation) and enable customised access rights to provided functionalities and collected data.

3 Selection of the web programming tool for CRONOS

In total seven commercial tools available on the market were evaluated: Confirmit, Qualtrics, Questback, Kinesis, Key Survey, SurveyMonkey, and SelectSurvey (ClassApps). Evaluation criteria were based on adherence to the produced specifications listing required features. Preference was given to the tools that offer sophisticated web survey programming as well as panel administration features. The first round of evaluations was based on analysing services and features listed on companies' websites. Four web survey programming tools were shortlisted in the first evaluation round: Confirmit, Qualtrics, Questback, and Kinesis.

Key Survey, SurveyMonkey, and Select Survey (Classapps) did not pass the first round of evaluation for the following reasons:
• Key Survey’s user friendliness fell short compared to the top four providers. It was considered not to be suitable for a cross-national project like CRONOS where people from multiple research teams with varying technical abilities would be involved in survey programming, design and translations.

• SurveyMonkey focuses primarily on a commercial target group. In the ‘Academic’ section of their website, they focus on advertising their ability to provide researchers with samples, rather than facilitating the administration of samples that have already been put together. The built-in features of their survey design were not sophisticated enough for the CRONOS project, and their panel administration tool was also less sophisticated compared with shortlisted candidates.

• SelectSurvey’s survey design tool did not meet the required specifications. The built-in features were not sophisticated enough for the CRONOS project. Further, there was no clear mentioning of panel administration features on their website.

Amongst the four shortlisted candidates, quotations were received from Qualtrics, Questback and Confirmit. Due to late response from Kinesis, they were not included in the bidding process as it was already in progress. Demonstration versions of Qualtrics, Questback and Confirmit were tested by NSD to ensure that the tools adhere to the required specification. All three programming tools were deemed technically compliant, but Questback delivered the best overall impression, particularly regarding usability. After a negotiation process, the three final quotations were very close; hence the decision was made to sign a license with Questback.

4 CRONOS NC Portal

To ensure that National Coordinator (NC) teams can access the information they need to manage the panellist sample and free helpline support in their country, the CRONOS NC Portal has been developed. This tool allows NC teams to upload, download, view and edit data from the central Questback panellist database while at the same time ensuring that access is limited to panellists from their country only.

The NC Portal can be used to search the panellists (Figure 1) or to download panellists’ data. The searching function is especially important for the helpline. The download data in the NC Portal is organised across four files: Contact Details, Recruitment, Panel, and Helpline (Figure 2). Table 1 provides an overview of variables that are provided in each file.
Figure 1: Searching function in the NC Portal

Figure 2: Download data files in the NC Portal

Table 1: Variables in the NC Portal download data files

<table>
<thead>
<tr>
<th>file</th>
<th>Contact Details</th>
<th>Recruitment</th>
<th>Panel</th>
<th>Helpline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact info (name, email, phone, postal info)</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Internet-enabled device variables</td>
<td>X</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Opt-out variables</td>
<td></td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data from recruitment process (ESS variables, recruitment questionnaire, etc.)</td>
<td></td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Web-survey wave-specific information (eg. incentive groups, disposition codes, etc.)</td>
<td></td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>
5 Customised features

Soft prompting and dynamic answer options were not available in the standard Questback web programming tool, so these were implemented on request, to meet CRONOS requirements. Questions in CRONOS are displayed without ‘Don’t know’ and ‘Prefer not to answer’ response options to avoid encouraging respondents to select these categories. However, respondents should not be forced to select any of the offered response categories if they are not applicable for them or they prefer not to answer a certain question. In these situations, they should be offered the ‘Don’t know’ and ‘Prefer not to answer’ response categories if they try to skip a question. Also, if a respondent tries to skip a question, a polite warning message should ask them to provide a response. To enable this, the following approach was implemented in Questback (Figure 3): If a respondent clicks next without answering, the page should render again displaying two new answer options, ‘Don’t know’ and ‘Prefer not to answer’. The new answer options should appear in a different font colour/shade. The answer options should appear below the standard options, but separated by a small gap/empty space, so that they “stand out”. An additional help text should also be displayed/prompted together with the question text. The respondent should still be able to move to the next question by clicking ‘Continue’ without selecting any option.

Figure 1: Soft prompting and dynamic appearance of ‘hidden’ response categories: Default presentation of a question and presentation of the question after respondents try to skip it without providing any response
6 CRONOS Welcome survey

Due to a large time gap between the start (September 2016) and the end (February 2017) of the panellists’ recruitment fieldwork, it was decided to send out a short (app. 10 minutes) Welcome survey to panellists recruited before December 2016. Programming instructions specifying response formats and presentation of questions, validity checks, visual design, paging features, soft prompting, paradata, translation and other features were produced by ESS HQ and distributed to NSD (Appendix 2). NSD programmed the source web questionnaire in Questback. The NC teams were asked to produce web questionnaires in their languages using the translation functionality in Questback.

The Welcome survey was tested by researchers from ESS HQ and NC teams on a range of different devices (including mobile devices), operational systems and web browsers in November 2016. Further, the Welcome survey was tested by three members (representing different age groups) of ESS HQ staff not involved in the CRONOS project and not familiar with the survey questions and functionalities. Issues that came up during the testing were fixed by NSD and the Welcome survey was launched on 8th December 2016 in the UK and Estonia and on 19th December in Slovenia. The screenshots of the source web questionnaire for the Welcome survey are provided in Appendix 3.

List of appendices

Appendix 1: CRONOS web programming tool specification
Appendix 2: Specifications and guidelines for CRONOS Welcome Survey
Appendix 3: Screenshots of the CRONOS Welcome survey
Appendix 1: CRONOS web programming tool specification

SERISS WP7 - Task 7.6

SPECIFICATION FOR WEB SURVEY PROGRAMMING TOOL

Elena Sommer & Ana Villar (ESS ERIC HQ)

with input from Bjørn-Ole Johannesen (ESS ERIC NSD) & Eric Balster (SHARE ERIC CentERdata)

This document is a part of the SERISS Task 7.6 ‘Data collection platforms and survey programming’ of the Work Package 7 ‘A survey future online: Constructing a cross-national probability based web panel system’. The goal of this task is to identify features and technical functionalities that should be provided by web survey programming tool to enable cost-efficient design of the web surveys.

Key features have been summarised in the table below. They are divided in the following thematic groups: Usability, Security, Outputs, Question options, Visual design, and Additional data. Each feature has been assessed to establish whether its inclusion is ‘essential’, ‘highly desirable’ or ‘desirable’.

In order to improve comparability, uniform visual design across countries, devices and browsers is highly important. At the same time the tool should possibly contribute to reducing of programming-related costs. Therefore, usability and simplicity are key features enabling researchers to design the questionnaire without involvement of programmers trained on the specific tool. Priority should be given to a tool that offers a wide range of features, including all the essential features listed in the table below, and is easy to use for the researchers involved in the project over a tool that might provide a larger number of highly desirable or desirable features but that would require having a full time programmer. Ideally, the web tool will also have panel management capabilities (see specification for task 7.5).

Appendices at the end of the document include examples to showcase or specify some of the listed features including a short mock-up questionnaire illustrating types of questions asked in the ESS. If resources are available, the web survey tool providers should be asked to program this mock-up questionnaire with their tool to make sure that the tool can handle the essential features on different devices and browsers.

Required minimum capacity: 6,500 sample units; 15,000 requests; access rights for 10 people.
<table>
<thead>
<tr>
<th>Features</th>
<th>Priority</th>
</tr>
</thead>
<tbody>
<tr>
<td>Simple for the research team to program the survey without involvement of professional programmers</td>
<td>Essential</td>
</tr>
<tr>
<td>User-friendly intuitive interface (e.g. simple to use, flexibility of placement of the next/back buttons to avoid need for scrolling, being able to have different fonts for different bits of text etc.)</td>
<td>Essential</td>
</tr>
<tr>
<td>Simple for respondent to start and use by following the URL from the invitation email (or by going to specific login page)</td>
<td>Essential</td>
</tr>
<tr>
<td>If postcard reminders used: the URL should be short and easy to retype (easy login and password in case of login page)</td>
<td>Desirable</td>
</tr>
<tr>
<td>High compatibility and easy communication with the admin database (Task 7.5). Data should be linked through respondent’s ID to inform decisions about further contacts with the panellist</td>
<td>Essential</td>
</tr>
<tr>
<td>Automatic change of the status of the panellist in the admin database to “started” once the respondent follows the URL in the survey invitation and to “complete” once the respondent has answered all questions from a wave</td>
<td>Essential</td>
</tr>
<tr>
<td>Usable in all participating countries on wide variety of devices (including PCs, tablets and smartphones), browsers (Internet Explorer, Firefox, Chrome, Safari, Opera, Edge) and operating systems (Windows, Mac OS, Chrome OS, Linux for desktops/laptops; iOS &amp; Android for mobile devices).</td>
<td>Essential</td>
</tr>
<tr>
<td>App to provide offline access to enable questionnaire progress even if there is no connection to internet</td>
<td>Desirable</td>
</tr>
<tr>
<td>Generating individual unique URL for respondents (with embedded username or ID)</td>
<td>Essential</td>
</tr>
<tr>
<td>Automatic 'save progress' function that allows respondents to stop the survey and return at a different time to continue from the position where they stopped by activating the URL on any device or browser</td>
<td>Essential</td>
</tr>
<tr>
<td>Access to data from completed surveys and incomplete surveys at any time (see example in Appendix 1)</td>
<td>Highly desirable</td>
</tr>
<tr>
<td>Features</td>
<td>Priority</td>
</tr>
<tr>
<td>-------------------------------------------------------------------------</td>
<td>-----------</td>
</tr>
<tr>
<td>If respondents start the survey but don’t complete it, the data should be transferred from the ‘data in progress’ server to the ‘recorded answers’ database when the survey is closed. Not answered questions should be treated as missing values.</td>
<td>Essential</td>
</tr>
<tr>
<td>Missing values resulting from breakoffs should be recorded with a different value than skips (clicking next without selecting a response) when the data are downloaded</td>
<td>Highly desirable</td>
</tr>
<tr>
<td>Prevent people from taking the survey more than once. If respondent re-enters the survey after having completed it, the thank you message provided at the end of the survey should appear.</td>
<td>Essential</td>
</tr>
<tr>
<td>Setting up the time for the wave to close, message saying that the survey is closed</td>
<td>Essential</td>
</tr>
<tr>
<td>Embedded function to add multiple languages</td>
<td>Essential</td>
</tr>
<tr>
<td>Translation function: ideally, the software would allow to enter text in target language while still seeing the source text. For example, two boxes next to each other. Explore import/export functionalities offered by each provider. We may not use it now for this pilot but it could be a desirable feature, especially thinking about transferring text from the TMT tool to this web software.</td>
<td>Desirable</td>
</tr>
<tr>
<td>Simplicity managing piped text across languages (gender specific words, verbal tenses, and other linguistic features)</td>
<td>Highly desirable</td>
</tr>
<tr>
<td>Select language function (e.g. for Estonia to choose between Estonian and Russian versions)</td>
<td>Desirable</td>
</tr>
<tr>
<td>Allow notes that are only visible to the research team but not to the respondents (e.g. translation annotations, notes on how to use piped text function etc.)</td>
<td>Desirable</td>
</tr>
<tr>
<td>A testing function available prior to survey launch</td>
<td>Essential</td>
</tr>
<tr>
<td>Function that generates random responses allowing to test the routing, detect inconsistencies, check variables and values, and so on. Also important to note how many responses the software allows to generate at once.</td>
<td>Highly desirable</td>
</tr>
<tr>
<td>Password protected access to survey for respondents choosing mail contacts for invitation and reminders</td>
<td>Essential</td>
</tr>
<tr>
<td>Features</td>
<td>Priority</td>
</tr>
<tr>
<td>----------</td>
<td>----------</td>
</tr>
<tr>
<td><strong>Security</strong></td>
<td></td>
</tr>
</tbody>
</table>
| Password protected access to survey database to members of the research team → possibility of creating accounts for team members with different access rights:  
  - NCs: only access data from their country including variables that may contain personal data  
  - HQ, NSD & UPF: no access to personal data but full access to all other data in all three countries | Essential |
| Secure data transfer to a central server in EU/EEA (preferably in Norway) | Essential |
| Secure storage of the anonymised data in EU/EEA (preferably in Norway) | Essential |
| Frequent back-ups | Essential |
| Preventing search engines from finding the survey | Highly desirable |
| **Outputs** | |
| Data downloads in various formats: minimum CSV and either SPSS or STATA | Essential |
| For documentation purposes, the software should be able to produce AND store visual demonstrations of how all questions appear across different devices. For example, the software could automatically generate screenshots of the survey for all questions. Ideally, screenshots available for different devices (see example in Appendix 2). | Highly desirable |
| Original survey should be “active” (possible to be reopened if needed even if not “live” for respondents to complete) until at least December 2019 to allow for checks after fieldwork. For example, if there are anomalies in the data, it may be important to check whether the question displayed to the right set of respondents. | Highly desirable |
| Automatic generation of code book of the questionnaire | Highly desirable |
| Maintain test link live after the survey has been closed for documentation and dissemination purposes | Desirable |
| **Question options** | |
| A wide variety of response formats:  
  - ESSENTIAL: radio buttons, check boxes, drop down, text fields  
  - DESIRABLE: sliders, matrix tables, side by side, drill down, ranking & rating, interface to integrate custom type questions (e.g. for gamification experiments or interactive questions) | Essential |
<p>| Allow respondents to change the answer (e.g. by ‘unselecting’ radio buttons or selecting a new option) | Essential |
| Allow respondents to change the answer even after they have answered a question that involves routing | Desirable |
| Possibility of paging, scrolling and combination formats (e.g. for routed questions that need to be implemented on the same page, see Appendix 3) | Essential |</p>
<table>
<thead>
<tr>
<th><strong>Features</strong></th>
<th><strong>Priority</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Allow respondents to go back (via 'Back' button) to the questions they already answered (e.g. to change responses that were already submitted)</td>
<td>Essential</td>
</tr>
<tr>
<td>Software based validity checks for format, length, content of responses (e.g. specifying invalid answers if they don't correspond with the possible range of values via a warning message)</td>
<td>Essential</td>
</tr>
<tr>
<td>Tailored soft and hard prompting via warning messages, including customisable wording for warning messages (See instructions to the mock-up questionnaire in the Appendix 6)</td>
<td>Essential</td>
</tr>
<tr>
<td>Hidden codes/'Don't know'/Refusals' should be offered only if the respondent tries to skip the question (See instructions to the mock-up questionnaire in the Appendix 6)</td>
<td>Essential</td>
</tr>
<tr>
<td>After adding hidden codes/'Don't know'/Refusals' to the response categories of the same question, respondents should still be able to skip the question without selecting an answer (See instructions to mock-up questionnaire in Appendix 6)</td>
<td>Essential</td>
</tr>
<tr>
<td>Respondent's validity checks for important filter questions - 'summary and corrections screens' (e.g. for household data)</td>
<td>Desirable</td>
</tr>
<tr>
<td>Randomisation of respondents for split ballots</td>
<td>Essential</td>
</tr>
<tr>
<td>Randomisation of order of questions and response options</td>
<td>Highly desirable</td>
</tr>
<tr>
<td>Building in logic by filtering questions in the survey</td>
<td>Essential</td>
</tr>
<tr>
<td>Building in logic and text piping by using data from:</td>
<td>Essential</td>
</tr>
<tr>
<td>• ESSENTIAL: the admin database</td>
<td></td>
</tr>
<tr>
<td>• HIGHLY DESIRABLE: data provided by respondents in previous waves</td>
<td></td>
</tr>
<tr>
<td>• DESIRABLE: data from the main face-to-face ESS interview &amp; paradata from previous waves</td>
<td></td>
</tr>
<tr>
<td>Tailored questions - e.g. via 'piped text' function. Questions should be amended automatically according to earlier responses and information available about the respondents (e.g. tense, gender).</td>
<td>Essential</td>
</tr>
<tr>
<td>Carry forward choices option (copying answers from one question and bringing them into a future question)</td>
<td>Highly desirable</td>
</tr>
<tr>
<td>Features</td>
<td>Priority</td>
</tr>
<tr>
<td>--------------------------------------------------------------------------</td>
<td>----------------</td>
</tr>
<tr>
<td>Visually optimised for a wide range of devices (including smartphones) - Design of the questionnaire will try to prevent the need for question adaptation for smaller devices. However, it may be sometimes inevitable (e.g. when using existing questions from ESS, EVS, etc.) so we will need the software to optimise visual design for smaller devices (see Appendix 4 showing screenshots on mobile devices for examples of visual design that would be unacceptable).</td>
<td>Essential</td>
</tr>
<tr>
<td>Compatible with a wide range of devices (including PCs, tablets and smartphones), browsers (Internet Explorer, Firefox, Chrome, Safari, Opera, Edge) and operating systems (Windows, Mac OS, Chrome OS, Linux for desktops/laptops; iOS &amp; Android for mobile devices)</td>
<td>Essential</td>
</tr>
<tr>
<td>Possibly uniform visual design across devices and languages</td>
<td>Highly desirable</td>
</tr>
<tr>
<td>Compatible with user friendly visual design for sight-impaired and elderly respondents (for example, respecting respondent’s choice of font size)</td>
<td>Highly desirable</td>
</tr>
<tr>
<td>Flexibility of visual design for response options to allow for customisation of formatting and visual design features: • possibility to change spacing between response options • possibility to change distance from question text • possibility to add blank space between options • possibility to adjust font colour of specific response options</td>
<td>Highly desirable</td>
</tr>
<tr>
<td>Adding clarifications for respondents via hover text boxes and roll-over hyperlinks</td>
<td>Highly desirable</td>
</tr>
<tr>
<td>Adding graphic/image to the question</td>
<td>Desirable</td>
</tr>
<tr>
<td>Progress indicators</td>
<td>Desirable</td>
</tr>
<tr>
<td><strong>Additional data</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Timing data:</strong> • ESSENTIAL: log-in and log-off time and date for each session; time when “next” clicked for each question • HIGHLY DESIRABLE: calculated time taken to answer the question (seconds per question) based on time “next” was clicked • DESIRABLE: recording time when a response options selected</td>
<td>Essential</td>
</tr>
<tr>
<td>Features</td>
<td>Priority</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>---------------------</td>
</tr>
<tr>
<td>User agent string:</td>
<td>Essential</td>
</tr>
<tr>
<td>• ESSENTIAL: operating system, device, browser</td>
<td></td>
</tr>
<tr>
<td>• HIGHLY DESIRABLE: browser window size, screen size, resolution</td>
<td></td>
</tr>
<tr>
<td>Respondent behaviour paradata while navigating the questionnaire:</td>
<td>Desirable (if no</td>
</tr>
<tr>
<td>• Mouse clicks, changing responses after clicking next, changing</td>
<td>consent is required)</td>
</tr>
<tr>
<td>responses before clicking next, order of answering → Desirable</td>
<td></td>
</tr>
<tr>
<td>• Clicks/mouse over clarification definitions/notes → Desirable</td>
<td></td>
</tr>
<tr>
<td>• Opening other websites while taking the survey → Desirable</td>
<td></td>
</tr>
<tr>
<td>• Forward/backward moving, frequency of prompts and error messages</td>
<td>Highly desirable</td>
</tr>
<tr>
<td>→ Highly desirable</td>
<td></td>
</tr>
<tr>
<td>Real time paradata (e.g. to tailor encouraging messages if respondent</td>
<td>Desirable</td>
</tr>
<tr>
<td>doesn’t reply for a long time or responds too quickly)</td>
<td></td>
</tr>
</tbody>
</table>
## Appendix 1: Example of real time participation and questionnaire progress monitoring in Qualtrics

<table>
<thead>
<tr>
<th>Survey Session ID</th>
<th>Respondent</th>
<th>Start Time</th>
<th>Last Activity</th>
<th>Expires</th>
<th>Last Question</th>
<th>Progress</th>
</tr>
</thead>
<tbody>
<tr>
<td>F3_AcZmG6iUYgRIU3Z1</td>
<td>138.40.68.19</td>
<td>03 Dec 2015 01:50 PM</td>
<td>03 Dec 2015 01:56 PM</td>
<td>181d 22h 36m</td>
<td>Q5.9</td>
<td>65%</td>
</tr>
<tr>
<td>F3_1pmihHia8vLGH96i</td>
<td>138.40.68.19</td>
<td>03 Dec 2015 01:50 PM</td>
<td>03 Dec 2015 02:01 PM</td>
<td>181d 22h 40m</td>
<td>Q6.12</td>
<td>58%</td>
</tr>
<tr>
<td>F3_3rd5O2ZmND9ZU</td>
<td>138.40.66.161</td>
<td>03 Dec 2015 01:50 PM</td>
<td>03 Dec 2015 01:59 PM</td>
<td>181d 22h 36m</td>
<td>Q2.2</td>
<td>3%</td>
</tr>
<tr>
<td>F3_xiRiJ60k52nKQO</td>
<td>138.40.68.33</td>
<td>03 Dec 2015 01:50 PM</td>
<td>03 Dec 2015 02:19 PM</td>
<td>181d 22h 05m</td>
<td>Q6.14</td>
<td>57%</td>
</tr>
<tr>
<td>F3_2DFYmoezecCm1W9</td>
<td>138.40.65.78</td>
<td>03 Dec 2015 01:51 PM</td>
<td>03 Dec 2015 02:30 PM</td>
<td>182d 1h 29m</td>
<td>Q3.7</td>
<td>21%</td>
</tr>
<tr>
<td>F3_3M4MO6yYin5Phy1F</td>
<td>138.40.68.104</td>
<td>03 Dec 2015 01:51 PM</td>
<td>03 Dec 2015 01:52 PM</td>
<td>181d 22h 31m</td>
<td>Q2.4</td>
<td>4%</td>
</tr>
<tr>
<td>F3_sV3Xg3kJR1rQL7</td>
<td>138.40.66.68</td>
<td>03 Dec 2015 01:51 PM</td>
<td>03 Dec 2015 01:51 PM</td>
<td>181d 22h 51m</td>
<td>Q2.3</td>
<td>4%</td>
</tr>
<tr>
<td>F3_2Bxt1-Qcn3XMvO3b</td>
<td>138.40.66.161</td>
<td>03 Dec 2015 01:51 PM</td>
<td>03 Dec 2015 01:52 PM</td>
<td>181d 22h 31m</td>
<td>Q2.3</td>
<td>4%</td>
</tr>
<tr>
<td>F3_3no8IDULqfPfK9nZ</td>
<td>138.40.66.66</td>
<td>03 Dec 2015 01:51 PM</td>
<td>03 Dec 2015 01:51 PM</td>
<td>181d 22h 51m</td>
<td></td>
<td>0%</td>
</tr>
</tbody>
</table>
Appendix 2: Examples of screenshots on different devices

Source: ESS6 Mixed mode experiment – Web survey in Estonia (Russian version for PCs) & UK (mobile version testing).
Generally speaking, would you say that most people can be trusted, or that you can’t be too careful in dealing with people?
Please select any number from 0 to 10, where 0 means you can’t be too careful and 10 means that most people can be trusted.

Would you say that most of the time people try to be helpful or that they are mostly looking out for themselves?
Please select any number from 0 to 10, where 0 means people mostly look out for themselves and 10 means that people mostly try to be helpful.

No
Yes
Appendix 3: Example of a question where routing needs to be presented on the same page (ESS question on disabilities – First asking about disabilities and then if answered with ‘yes’ followed by a follow-up questions ‘To which extent?’)

Appendix 4: Examples of unacceptable visual design on mobile devices

Source: ESS6 Mixed mode experiment – UK web survey (mobile version testing, screenshots).
Appendix 5: Example of uneven space between options on a scale that should be avoided

Source: ESS6 Mix mode experiment (Estonia, Russian version, screenshots).

Как важно для Вас жить в стране с демократической системой управления?
Выберите ответ по следующей шкале, где 0 означает совсем не важно, а 10 — чрезвычайно важно.

| Совсем не важно | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | Чрезвычайно важно |

<< | | | | | | | | | | | | | >>
Appendix 6: Mock-up questionnaire

Source: ESS6 Mixed mode experiment – Selected adapted questions form the web source questionnaire

INSTRUCTIONS FOR THE PROGRAMMERS:

- All instructions for programmers are in blue font.
- Text between [squared brackets] SHOULD NEVER BE PRESENTED TO RESPONDENTS.
- A “Back” button should be available on the bottom-left side of the screen, at the same height where the “Next” button is. If possible, respondents should also be able to go back by pressing their browser’s back button.
- For ALL questions ‘(Don’t know)’, ‘(Prefer not to answer)’ and other hidden response options in (parentheses) should be presented to respondents ONLY AFTER THEY TRY TO SKIP THE QUESTION by clicking “Next” without providing an answer. When this happens the following default warning message in red font should appear:

  We noticed that you did not answer the question below. We would be very grateful if you would be willing to provide your best answer, even if you’re not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you, or if you’d prefer to skip this question, you can click “Next”.

  and the hidden response codes ‘Don’t know’ & ‘Prefer not to answer’ should be added. There should be an additional “blank line” separating these options from the previous options in a vertical scale, and they should appear underneath horizontal scales. Some questions have additional warning messages which are specified in the questionnaire.

  If the respondent clicks “Next” AFTER seeing the warning message, ALLOW for the respondent TO MOVE ON to the next question even if they haven’t selected any of the available response options.

  See an example below:
Living in Scotland Today

On an average weekday, how much time, in total, do you spend watching television?

We noticed that you did not answer the question below. We would be very grateful if you would be willing to provide your best answer, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- No time at all
- Less than 1/2 hour
- 1/2 hour to 1 hour
- More than 1 hour, up to 1 1/2 hours
- More than 1 1/2 hours, up to 2 hours
- More than 2 hours, up to 2 1/2 hours
- More than 2 1/2 hours, up to 3 hours
- More than 3 hours
- Don't know
- Prefer not to answer

- Text between {curly brackets} indicates fields that need to be filled depending on previous answers (e.g. tense- or gender-specific questions)
- Underlined, orange text is connected to a definition that should be shown if the respondent scrolls over the underlined text.
- Each question should be presented on a separate screen unless otherwise stated using [ON THE SAME SCREEN]. This means the respondent must click “Next” before the following question on the next screen appears. We want to minimise scrolling down need for respondents.
- No question numbers should appear in the final version that is made available to respondents but this might be useful for programming purposes.
- No numeric codes should appear on the screen except for the scales where numbers are shown in black font.
[Q1]

Generally speaking, would you say that most people can be trusted, or that you can’t be too careful in dealing with people?

Please select any number from 0 to 10, where 0 means you can’t be too careful and 10 means that most people can be trusted.

- 0 You can’t be too careful
- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10 Most people can be trusted
- Don’t know [88]
- Prefer not to answer [77]

[Q2]

On an average weekday, how much time, in total, do you spend watching television?

- No time at all [00] [→ GO TO Q4]
- Less than ½ hour [01] [→ ASK Q3]
- ½ hour to 1 hour [02] [→ ASK Q3]
- More than 1 hour, up to 1½ hours [03] [→ ASK Q3]
- More than 1½ hours, up to 2 [04] [→ ASK Q3]
- More than 2 hours, up to 2½ [05] [→ ASK Q3]
- More than 2½ hours, up to 3 [06] [→ ASK Q3]
- More than 3 hours [07] [→ ASK Q3]
- (Don’t know) [88] [→ ASK Q3]
- (Prefer not to answer) [77] [→ ASK Q3]
[Q3] And again on an average weekday, how much of your time watching television is spent watching news or programmes about politics and current affairs?

[PROGRAMMER: the codes that appear below will depend on the response to Q2. Respondents should not be given the option to select a greater amount of time than they did at Q2.]

○ No time at all [00]
○ Less than ½ hour [01]
○ ½ hour to 1 hour [02]
○ More than 1 hour, up to 1½ hours [03]
○ More than 1½ hours, up to 2 hours [04]
○ More than 2 hours, up to 2½ hours [05]
○ More than 2½ hours, up to 3 hours [06]
○ More than 3 hours [07]
○ (Don’t know) [88]
○ (Prefer not to answer) [77]

[Q4] To what extent do you feel that people in your local area help one another?

Please select any number from 0 to 6, where 0 means not at all and 6 means a great deal.

<table>
<thead>
<tr>
<th>Not at all</th>
<th>A great deal</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>1</td>
</tr>
</tbody>
</table>

○ ○ ○ ○ ○ ○ ○ ○
○ Don’t know [88]
○ Prefer not to answer [77]

[Q5] [PROGRAMMER: Randomly split respondents in 2 groups: Group A 25%, Group B 75%. If Group A, ask Q6. If Group B, ask Q7].
[Ask Q6 if Group A at Q5]

[Q6]

To what extent do you feel appreciated by the people you are close to?

Not at all  Completely

0  1  2  3  4  5  6  7  8  9  10

Please select any number from 0 to 10, where 0 means not at all and 10 means completely and type your answer in here:

[PROGRAMMER: Insert the scale as an image and add a box where respondents will enter their answer. Box size = 2 characters, only numbers, range 0 to 10. IF NUMBER ANSWER OUTSIDE ACCEPTABLE RANGE, then the following message should appear:]

Please enter a number from 0 to 10. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you, or if you would prefer to skip this question, you can click “Next”.

○ (Don’t know)  [88]
○ (Prefer not to answer)  [77]
[Ask Q7 if Group B at Q5.]

[Q7]

To what extent do you feel appreciated by the people you are close to?

0 Not at all
1
2
3
4
5
6
7
8
9
10 Completely

Please select any number from 0 to 10, where 0 means not at all and 10 means completely and type your answer in here:

[PROGRAMMER: Insert the scale as an image and add a box where respondents will enter there answer. Box size = 2 characters, only numbers, range 0 to 10. IF NUMBER ANSWER OUTSIDE ACCEPTABLE RANGE, then the following message should appear:]

Please enter a number from 0 to 10. You may select "don’t know" or “prefer not to answer” if this is the most appropriate response for you, or if you would prefer to skip this question, you can click “Next”.

○ (Don’t know) [88]
○ (Prefer not to answer) [77]
[ASK ALL]

[Q8]

In which country were you born?

Please select your country of birth from this list

[PROGRAMMER DISPLAY DROP-DOWN MENU WITH LIST OF WORLD COUNTRIES]

- (Don’t know) [88]
- (Prefer not to answer) [77]

[Q9]

Are you male or female?

- Male [1]
- Female [2]

- (Don’t know) [8]
- (Prefer not to answer) [7]

[Q10]

Here we briefly describe some people. Please read each description and tick the box on each line that shows how much each person is or is not like you.

[PROGRAMMER: CHOOSE THE APPROPRIATE GENDER FROM Q9. Select first option in the curly squares if Q9 = Female, second option if Q9 = Male, third option if Q9 = Don’t know or Prefer not to answer.]

Thinking up new ideas and being creative is important to {her/him/this person}. {She/He/This person} likes to do things in {her/his/their} own original way.

How much like you is this person?

- Very much like me [01]
- Like me [02]
- Somewhat like me [03]
- A little like me [04]
- Not like me [05]
- Not like me at all [06]

- (Don’t know) [88]
- (Prefer not to answer) [77]
There are people who tend to be towards the top of our society and people who tend to be towards the bottom. Below is a scale that runs from top to bottom. Where would you place yourself on this scale nowadays?

Please click on the step where you would place yourself.

[PROGRAMMER: Numbers should be aligned with the “line” that represents the step, and that line should be clickable]

<table>
<thead>
<tr>
<th>Top of our society</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Bottom of our society</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
</tr>
</tbody>
</table>

(Don’t know) ○
(Prefer not to answer) ○
[Q12]

On how many of the last 7 days were you *physically active continuously* for 20 minutes or longer?

[PROGRAMMER: WHEN MOUSE IS OVER UNDERLINED ORANGE TEXT, DISPLAY A POP-UP MESSAGE THAT SAYS:]

You can include household tasks such as housework or gardening, as long as you performed them for 20 minutes or longer.

- No days [00]
- One day [01]
- Two days [02]
- Three days [03]
- Four days [04]
- Five days [05]
- Six days [06]
- Seven days [07]
- (Don’t know) [88]
- (Prefer not to answer) [77]

[Q13]

Which of the descriptions below applies to what you have been doing for the last 7 days? Select ALL that apply.

- In *paid work* (or away temporarily) (employee, self-employed, working for your family business) [01]
- In *education*, (not paid for by employer) even if on vacation [02]
- *Unemployed* and actively looking for a job [03]
- *Unemployed*, wanting a job but not actively looking for a job [04]
- Permanently *sick or disabled* [05]
- *Retired* (in retirement) [06]
- In *community or military service* [07]
- Doing *housework, looking after children or other* [08]
- Other [09]

- (Don’t know) [88]
- (Prefer not to answer) [77]
[Q14]

[ASK Q14 IF MORE THAN ONE OPTION SELECTED IN Q13, showing only the response options selected at Q13. IF ONLY ONE CODED, SKIP Q14 and go to Q15. If respondent select ‘Don’t know’ or ‘Prefer not to answer’ at Q13 then offer all options listed in Q14].

[Programmer: the codes that appear below will depend on the responses to Q13. Respondents should be given in Q14 ONLY those items from Q13 where they selected. If respondent select ‘Don’t know’ or ‘Prefer not to answer’ at Q13 then offer all options listed in Q14.]

And which of these descriptions best describes your situation (in the last seven days)? Please select only one.

- in paid work (or away temporarily) (employee, self-employed, working for your family business)? [01]
- in education, (not paid for by employer) even if on vacation [02]
- unemployed and actively looking for a job [03]
- unemployed, wanting a job but not actively looking for a job [04]
- permanently sick or disabled [05]
- retired (in retirement?) [06]
- in community or military service [07]
- doing housework, looking after children or other persons [08]
- Other [09]

- (Don’t know) [88]
- (Prefer not to answer) [77]

[ASK ALL]

[Q15]

Can I just check, did you do any paid work of an hour or more in the last seven days?

- Yes [1] [GO TO Q17]
- No [2] [ASK Q16]

- (Don’t know) [8] [ASK Q16]
- (Prefer not to answer) [7] [ASK Q16]

[ASK Q16 if Q15=No or Don’t know or Prefer not to answer]
Have you ever had a paid job?

- Yes [1] [ASK Q17]
- No [2] [GO TO Q18]
- (Don’t know) [8] [GO TO Q18]
- (Prefer not to answer) [7] [GO TO Q18]

[ASK Q17 if Q15=Yes or Q16=Yes]

If Respondent currently in work (Q15=Yes), ask Q17 about current job using verbs in present tense (first option); if not in paid work but had a job in the past (Q16=Yes), ask Q17 about last job, using verbs in past tense (second option).

In your main job {are/were} you...

- an employee, [1]
- self-employed [2]
- or, working for your own family’s business? [3]
- (Don’t know) [8]
- (Prefer not to answer) [7]

[ASK ALL]

Are you hampered in your daily activities in any way by any longstanding illness, or disability, infirmity or mental health problem?

- Yes [1] [ASK Q19]
- No [2] [GO TO Q20]
- (Don’t know) [8] [GO TO Q20]
- (Prefer not to answer) [7] [GO TO Q20]

[IF Q18 = YES, ASK Q19 BELOW ON THE SAME SCREEN ON CLICK—THAT IS, BEFORE THE RESPONDENT CLICKS NEXT]
[Ask Q19 if Q18=Yes]

[Q19]

Is that a lot or to some extent?

- A lot [1]
- To some extent [2]
- (Don’t know) [8]
- (Prefer not to answer) [7]

[ASK ALL]

[Q20]

WE WOULD LIKE TO THANK YOU VERY MUCH FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE.

IF YOU HAVE ANY COMMENTS ABOUT ANY PART OF THE SURVEY, PLEASE TYPE THEM BELOW.

[PROGRAMMER ENTER TEXT BOX OF ABOUT 1000 CHARACTERS]
Appendix 2: Specifications and guidelines for CRONOS Welcome Survey

SPECIFICATIONS AND GUIDELINES FOR CRONOS WELCOME SURVEY

1. Response formats and presentation of questions
   - Radio buttons will be used in most questions.
   - In questions using radio buttons, respondents will be allowed to change their minds by selecting a different option or clearing (“unselecting”) the answer by clicking on a previously selected response option.
   - In questions using check boxes respondents will be allowed to change their minds by “unselecting” an option previously selected.
   - For open-ended questions, text fields will be provided, with a limited number of characters that can be entered, relative to the expected or desired length of the answer. Size of text fields (width and the number of rows) will also correspond to the length of the expected answer. We have made suggestions of this size in the source Web questionnaire.
   - Follow the guidance in source questionnaire on randomisation of order of questions or response options.

2. Validity checks
   - Software based checks: Responses should be checked for validity. For example, if a question requires a numerical response, a numerical response should be requested.
   - Only ‘soft prompting’ will be used, so after 1 warning, the respondent should be allowed to continue, even with an invalid response.
   - If an invalid response is entered, a warning message in red font should appear. In addition to warning message, the problematic question should be highlighted if possible (for example, if they have missed out one question in a battery, a red box should appear around this question).
   - The content of warning messages should be friendly and concise so that it is immediately clear what the problem is and how it can be resolved.
   - In the source web questionnaire we have outlined the type of warning message that could be offered in each question. These are:
     o Numerical responses: for each question, a maximum number of digits and a plausible range of values will limit the answers that respondents can enter; if a respondent enters a character or an invalid number, a warning message will explain what the acceptable range of values is.
     o Text boxes for open-ended questions: for employment open-ended questions, respondents will be prompted to provide more details if they enter 10 characters or less.
     o Item non-response warning: appears if any question is left unanswered when proceeding to the next page (see also point 6 below).

3. Visual design
   - Follow source web questionnaire for guidance on where to use bold vs. regular font, and vertical vs horizontal presentation of response options.
   - Avoid using underlined text as respondents may consider it to be a hyperlink.
- Note that the response codes are arranged vertically for some questions, and horizontally for others. The online display needs to conform to the specification in each question, reflecting how they look in the source web questionnaire.
- For all questions with a horizontally laid out response scale equal spacing of response options (columns) should be maintained. Where possible, the size of the table should be relative to the browser size to ensure all options are visible, and avoid the need for the respondent to scroll left and right. The codes (numbers) for all horizontal scales should be displayed (e.g., showing 0, 1, 2, 3, 4, 5, and 6 for scales “from 0 to 6”).
- Do not display codes (numbers) in vertical response scales.
- Use simple and clear visual design: white or light blue background, black font in most cases, light grey shading for grids (in alternate rows), ESS logo allowed on banner (or other relevant logo of the NC institution).

4. Paging
- By default, each question will be placed in a separate, new screen (which means the respondent must click “Next” before the following question appears). We want to minimize the chances that a respondent will have to scroll down to see the content of the survey. There are a few instances where the programming instruction ‘NEXT SCREEN’ has been added to emphasize that the text below it is intended to appear after the respondent clicks Next.
- There are two exceptions where more than one question will be presented on the same screen
  o Questions with a branching format. In these cases, the first question acts as a filter for the second question, so not everybody will see the second question. For those for whom the second question applies, the second question will appear as soon as they select the response option to the first question (which will still show the answer the respondent provided).
  o Batteries of questions can appear on one page in a grid. Batteries of questions in the source Web questionnaire have been placed within a table and light grey shading is used for respondents. Basic guidelines for the design of grids:
    • Equal spacing of response options (columns);
    • Use alternating horizontal light grey shading to facilitate navigation;
    • Justify right so that question stem is close to the response option;
    • Where possible, the size of the table should be relative to the browser size to ensure all options are visible;
    • Column headings must be visible when scrolling vertically.

5. ‘Don’t know’ and other hidden response options, and warning messages
- Skip warning message: Response options that are only volunteered in the face-to-face interview should only be offered once a respondent has tried to skip through a question by clicking “Next” without selecting an answer. These answers are:
  o ‘Don’t know’ in every question.
  o ‘Prefer not to answer’ in every question
  o Any other response option presented in parenthesis.
- There should be an additional “blank line” separating these options from the previous options in a vertical scale, and they should appear underneath horizontal scales (see questionnaire, for example questions). When this happens a warning message in red font should appear:
We noticed that you did not answer the question below. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you, or if you'd prefer to skip this question, you can click “Next”.

If the respondent clicks “Next” after seeing the warning message, allow for the respondent to move on to the next question even if they haven’t selected any of the available response options. Above is the default message that should appear if a respondent clicks next without selecting an answer. Some questions have additional warning messages. Please refer to the questionnaire

6. **Introduction**
- Please make sure the introduction to the survey is presented as in the source questionnaire. Especially in the welcome survey, respondents will be shown details about data protection again and we want to make sure they have a chance to read those.

7. **Pause/resume**
- Respondents must be able to log back into the survey if they have left it. Their responses up to that point must be saved and NOT asked again the next time the respondent logs in. The respondent will resume the survey at the last question that they answered or left blank by clicking “Next” twice.
- At each log-in, time, date, and the user agent string will be collected.
- At each log-off, time, date, and the user agent string will be collected. In addition, the last question seen before logging off will be recorded.
- The user agent string will include, if possible: operating system, device, browser, available browser space or browser windows size, and screen resolution. For more information on user agent strings in surveys see Callegaro (2010).^1^  
- If a respondent re-enters the survey after having completed it, the thank you message provided at the end of the survey should be displayed.

8. **Handheld devices:**
- The questionnaire should be presented as uniformly as possible across different devices (computers, tablets and smart phones).  
- For each country’s web survey version we will test the survey link on a smart phone and check whether it would be suitable for completion on such devices. If it looks unsuitable, questions need to be redesigned to better fit the device.

9. **Back button**
- A “Back” button will be available on the bottom-left side of the screen, at the same height where the “Next” button is. If possible, respondents will also be able to go back by pressing their browser’s back button.

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10. **Progress indicators**
   - Progress indicators (that show the respondent how much of the questionnaire has been completed) will not be allowed (see Villar et al 2013\(^2\)). In the source web questionnaire we have added messages after each section where we thank respondents for their cooperation and give them feedback about their progress by saying they have completed the section.

11. **Response latency and other paradata.**
   - Time and date at which each page is submitted will be collected for all pages, and stored in a separate data file.
   - Additional paradata will be automatically collected for each survey, depending on available software features, including:
     - Time and data of starting and ending
     - Device-related information (type of device, operating system, browser, screen resolution, JavaScript support…)
     - Respondent’s behaviour (mouse clicks, changing responses, navigation across pages, leaving the browser window, frequency of prompts…)

12. **Tailored questions.**
   - If possible, questions should be amended according to earlier responses. For example, the tense and gender should change in line with previous responses.

13. **Translation of standard questionnaire elements and messages.**
   - In addition to questions themselves, all other questionnaire elements should also be translated. This includes:
     - Labels of buttons and other navigational elements.
     - Standard warning/error messages and notifications (e.g. validation messages, notifications like “wrong code” or “survey is not active” etc.).
     - Any customised messages for respondents.

Appendix 3: Screenshots of the CRONOS Welcome survey
Thank you for joining the [NC ENTER NAME OF THE PANEL IN YOUR COUNTRY]. You can now start participating by completing this Welcome Survey.

Before you begin, we would like to remind you of the key features of this project and of your rights as a participant.

[ESS Web] is an important project that aims to inform academics, researchers and policy makers about the opinions and behaviours of different population groups on essential aspects of life in [COUNTRY].

Your participation in this project is voluntary throughout. You are free to choose which surveys and questions you want to fill out. When completing a survey, you will always be able to skip (not answer) any question you do not want to answer.

We will only use your email address to send you invitations to our online surveys. Your contact data (like your name and email address) will not be passed to anyone outside of the [ESS Web] research team, and it will be securely stored. We follow very strict data protection and confidentiality regulations, and we are required by law to guarantee confidentiality to you. All your contact information will be deleted at the end of the project in June 2019.

Your data will only be used to produce research. The answers from all participants will be summarised, and the results will be published in anonymised form using statistical analyses. This means that individual participants cannot be identified. To maximise the benefit that can be derived from this project, we will publish the anonymised data for other registered researchers to use. Confidentiality is strictly protected also in future analyses performed by other researchers. However, your data cannot be used for commercial purposes.

If you change your mind and wish to stop receiving invitations to this project, you can do so by contacting [ADD COUNTRY-SPECIFIC CONTACT DETAILS: NAME, TELEPHONE, EMAIL]. You have the right to access, modify or ask to delete any data you have provided. If, by then, the data have already been used, we will not be able to recall samples from researchers, nor any new knowledge that the data may have helped create.

For more information, or if you have any queries or complaints, please contact [enter name] on the Freephone helpline number [enter phone number].

Your views are very important to us and we hope you will participate in as many surveys as possible.

Please click the "Continue" button to begin the survey.
Let's start with a few questions about our society.

How would you describe the quality of life in [COUNTRY] compared to 12 months ago?

- Much better
- Somewhat better
- A little better
- About the same
- A little worse
- Somewhat worse
- Much worse

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Much better
- Somewhat better
- A little better
- About the same
- A little worse
- Somewhat worse
- Much worse
- Don't know
- Prefer not to answer
Let's start with a few questions about our society.

How would you describe the quality of life in [COUNTRY] compared to 12 months ago?

- Better
- About the same
- Worse

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- Better
- About the same
- Worse
- Don't know
- Prefer not to answer
You described the quality of life in [COUNTRY] as better than 12 months ago.

Is that a little better, somewhat better or much better?

- A little better
- Somewhat better
- Much better

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- A little better
- Somewhat better
- Much better
- Don't know
- Prefer not to answer
You described the quality of life in [COUNTRY] as worse than 12 months ago.

Is that a little worse, somewhat worse or much worse?

- A little worse
- Somewhat worse
- Much worse

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- A little worse
- Somewhat worse
- Much worse
- Don't know
- Prefer not to answer
What would you expect the quality of life in [COUNTRY] to be like in 12 months' time compared to now?

- Much better
- Somewhat better
- A little better
- About the same
- A little worse
- Somewhat worse
- Much worse

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- Much better
- Somewhat better
- A little better
- About the same
- A little worse
- Somewhat worse
- Much worse

- Don't know
- Prefer not to answer
What would you expect the quality of life in [COUNTRY] to be like in 12 months’ time compared to now?

- Better
- About the same
- Worse

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- Better
- About the same
- Worse
- Don't know
- Prefer not to answer
You expect the quality of life in [COUNTRY] to be better in 12 months' time compared to now.

Is that a little better, somewhat better or much better?

- A little better
- Somewhat better
- Much better

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Don't know
- Prefer not to answer
You expect the quality of life in [COUNTRY] to be worse in 12 months' time compared to now.

Is that a little worse, somewhat worse or much worse?

- A little worse
- Somewhat worse
- Much worse

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- A little worse
- Somewhat worse
- Much worse
- Don't know
- Prefer not to answer
How would you describe the quality of life in [COUNTRY] compared to the average of the European Union countries?

- Much better
- Somewhat better
- A little better
- About the same
- A little worse
- Somewhat worse
- Much worse

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you’re not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you.

- Much better
- Somewhat better
- A little better
- About the same
- A little worse
- Somewhat worse
- Much worse
- Don’t know
- Prefer not to answer
How would you describe the quality of life in [COUNTRY] compared to the average of the European Union countries?

- Better
- About the same
- Worse

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- Better
- About the same
- Worse
- Don't know
- Prefer not to answer
You described the quality of life in [COUNTRY] as better than the average of the European Union countries.

Is that a little better, somewhat better or much better?

- A little better
- Somewhat better
- Much better

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- A little better
- Somewhat better
- Much better
- Don't know
- Prefer not to answer
You described the quality of life in [COUNTRY] as worse than the average of the European Union countries.

Is that a little worse, somewhat worse or much worse?

- A little worse
- Somewhat worse
- Much worse

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you’re not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you.

- A little worse
- Somewhat worse
- Much worse
- Don’t know
- Prefer not to answer
Do you think that the life of those who are children today will be easier, more difficult or about the same as the life of those from your own generation?

- Much easier
- Somewhat easier
- A little easier
- About the same
- A little more difficult
- Somewhat more difficult
- Much more difficult

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Much easier
- Somewhat easier
- A little easier
- About the same
- A little more difficult
- Somewhat more difficult
- Much more difficult
- Don't know
- Prefer not to answer
Do you think that the life of those who are children today will be easier, more difficult or about the same as the life of those from your own generation?

- Easier
- About the same
- More difficult

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- Easier
- About the same
- More difficult
- Don't know
- Prefer not to answer
You answered that the life of those who are children today will be easier than the life of those from your own generation.

Is that a little easier, somewhat easier or much easier?

- A little easier
- Somewhat easier
- Much easier

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- A little easier
- Somewhat easier
- Much easier
- Don't know
- Prefer not to answer
You answered that the life of those who are children today will be more difficult than the life of those from your own generation.

Is that a little more difficult, somewhat more difficult or much more difficult?

- A little more difficult
- Somewhat more difficult
- Much more difficult

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- A little more difficult
- Somewhat more difficult
- Much more difficult
- Don't know
- Prefer not to answer
In all countries there sometimes exists tension between social groups. In your opinion, how much tension is there between each of the following groups in this country?

How much tension is there in this country between poor and rich people?
Please select any number on a scale from 1 to 10 where 1 means 'No tension at all' and 10 means 'A great deal of tension'.

- [ ] 1 No tension at all
- [ ] 2
- [ ] 3
- [ ] 4
- [ ] 5
- [ ] 6
- [ ] 7
- [ ] 8
- [ ] 9
- [ ] 10 A great deal of tension

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- [ ] 1 No tension at all
- [ ] 2
- [ ] 3
- [ ] 4
- [ ] 5
- [ ] 6
- [ ] 7
- [ ] 8
- [ ] 9
- [ ] 10 A great deal of tension

- [ ] Don't know
- [ ] Prefer not to answer
In all countries there sometimes exists tension between social groups. In your opinion, how much tension is there between each of the following groups in this country?

**How much tension is there in this country between different racial and ethnic groups?**

Please select any number on a scale from 1 to 10 where 1 means 'No tension at all' and 10 means 'A great deal of tension'.

- [ ] 1 No tension at all
- [ ] 2
- [ ] 3
- [ ] 4
- [ ] 5
- [ ] 6
- [ ] 7
- [ ] 8
- [ ] 9
- [ ] 10 A great deal of tension

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "Don't know" or "Prefer not to answer" if this is the most appropriate response for you.

- [ ] 1 No tension at all
- [ ] 2
- [ ] 3
- [ ] 4
- [ ] 5
- [ ] 6
- [ ] 7
- [ ] 8
- [ ] 9
- [ ] 10 A great deal of tension

- [ ] Don't know
- [ ] Prefer not to answer
In all countries there sometimes exists tension between social groups. In your opinion, how much tension is there between each of the following groups in this country?

How much tension is there in this country between different religious groups?
Please select any number on a scale from 1 to 10 where 1 means 'No tension at all' and 10 means 'A great deal of tension'.

- 1 No tension at all
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10 A great deal of tension

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you’re not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you.

- 1 No tension at all
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10 A great deal of tension

- Don’t know
- Prefer not to answer
How much do you agree or disagree with this statement:

Differences in income in [COUNTRY] are too large.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know
- Prefer not to answer
How much do you agree or disagree with this statement?

Differences in income in Britain are too large.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

---

How much do you agree or disagree with this statement?

Differences in income in Britain are too large.

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

- Don't know
- Prefer not to answer
How much do you agree or disagree with this statement:

Differences in income in [COUNTRY] are too large.

- [ ] Strongly agree
- [ ] Somewhat agree
- [ ] Neither agree nor disagree
- [ ] Somewhat disagree
- [ ] Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- [ ] Strongly agree
- [ ] Somewhat agree
- [ ] Neither agree nor disagree
- [ ] Somewhat disagree
- [ ] Strongly disagree
- [ ] Don't know
- [ ] Prefer not to answer
Thinking now about [COUNTRY] society, how important do you think coming from a wealthy family is for getting ahead in life?

- Not important at all
- Not very important
- Fairly important
- Very important
- Essential

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- Not important at all
- Not very important
- Fairly important
- Very important
- Essential
- Don't know
- Prefer not to answer
Now a few questions about how you see science and technology.

How much do you agree or disagree with this statement?

Science and technology are making our lives healthier, easier, and more comfortable.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don’t know
- Prefer not to answer
Now a few questions about how you see science and technology

How much do you agree or disagree with this statement:

Science and technology are making our lives healthier, easier, and more comfortable

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you’re not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don’t know
- Prefer not to answer
How much do you agree or disagree with this statement?

Because of science and technology, there will be more opportunities for the next generation.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know
- Prefer not to answer
How much do you agree or disagree with this statement:

Because of science and technology, there will be more opportunities for the next generation

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know
- Prefer not to answer
How much do you agree or disagree with this statement?

We depend too much on science and not enough on faith.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know
- Prefer not to answer
How much do you agree or disagree with this statement:

We depend too much on science and not enough on faith

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you’re not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don’t know
- Prefer not to answer
How much do you agree or disagree with this statement?

Scientists adjust their findings to get the answers they want.

- [ ] Strongly agree
- [ ] Agree
- [ ] Neither agree nor disagree
- [ ] Disagree
- [ ] Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- [ ] Strongly agree
- [ ] Agree
- [ ] Neither agree nor disagree
- [ ] Disagree
- [ ] Strongly disagree

- [ ] Don't know
- [ ] Prefer not to answer
How much do you agree or disagree with this statement: Scientists adjust their findings to get the answers they want.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know
- Prefer not to answer
How much do you agree or disagree with this statement?

In general, scientists want to make life better for the average person.

☐ Strongly agree
☐ Agree
☐ Neither agree nor disagree
☐ Disagree
☐ Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

☐ Strongly agree
☐ Agree
☐ Neither agree nor disagree
☐ Disagree
☐ Strongly disagree

☐ Don't know
☐ Prefer not to answer
How much do you agree or disagree with this statement:

In general, scientists want to make life better for the average person.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know
- Prefer not to answer
How much do you agree or disagree with this statement?

Rules will not stop scientists doing what they want behind closed doors.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know
- Prefer not to answer
How much do you agree or disagree with this statement:

Rules will not stop scientists doing what they want behind closed doors.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know
- Prefer not to answer
And how much do you trust the things that scientists say about climate change – completely, a lot, a moderate amount, a little or not at all?

- Not at all
- A little
- A moderate amount
- A lot
- Completely

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you’re not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you.

- Not at all
- A little
- A moderate amount
- A lot
- Completely
- Don’t know
- Prefer not to answer
Now we would like to ask you a few questions about the way you are.

How accurate or inaccurate is this statement about you?

I sympathise with other people's feelings.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate
- Don't know
- Prefer not to answer
Now we would like to ask you a few questions about the way you are.

How accurate or inaccurate is this statement about you:
I sympathise with other people's feelings.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate

- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you?

I get chores done right away.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate

---

How accurate or inaccurate is this statement about you?

I get chores done right away.

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate

- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you:

I get chores done right away.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate
- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you?

I get upset easily.

◦ Very inaccurate
◦ Inaccurate
◦ Neither inaccurate nor accurate
◦ Accurate
◦ Very accurate

How accurate or inaccurate is this statement about you?

I get upset easily.

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

◦ Very inaccurate
◦ Inaccurate
◦ Neither inaccurate nor accurate
◦ Accurate
◦ Very accurate
◦ Don't know
◦ Prefer not to answer
How accurate or inaccurate is this statement about you:

I get upset easily.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate
- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you?

I talk to a lot of different people at parties.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate
- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you:

I talk to a lot of different people at parties.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate
- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you?

I like order.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "Don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate

- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you:

I like order.

- [ ] Very inaccurate
- [ ] Moderately inaccurate
- [ ] Neither inaccurate nor accurate
- [ ] Moderately accurate
- [ ] Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you’re not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you.

- [ ] Very inaccurate
- [ ] Moderately inaccurate
- [ ] Neither inaccurate nor accurate
- [ ] Moderately accurate
- [ ] Very accurate
- [ ] Don’t know
- [ ] Prefer not to answer
How accurate or inaccurate is this statement about you?

I am quick to understand things.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate

Back  Continue
How accurate or inaccurate is this statement about you:

I am quick to understand things.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate
- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you?

I have frequent mood swings.

- [ ] Very inaccurate
- [ ] Inaccurate
- [ ] Neither inaccurate nor accurate
- [ ] Accurate
- [ ] Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- [ ] Very inaccurate
- [ ] Inaccurate
- [ ] Neither inaccurate nor accurate
- [ ] Accurate
- [ ] Very accurate
- [ ] Don't know
- [ ] Prefer not to answer
How accurate or inaccurate is this statement about you:

I have frequent mood swings.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "Don't know" or "Prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate
- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you?

I follow a schedule.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate
- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you:

I follow a schedule.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate
- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you?

I have difficulty understanding abstract ideas.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate
- Don't know
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How accurate or inaccurate is this statement about you:

I have difficulty understanding abstract ideas.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate
- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you?

I am quiet around strangers.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate
- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you:

I am quiet around strangers.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate
- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you?

I make people feel at ease.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate
- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you:
I make people feel at ease.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate

- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you?

I am full of ideas.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Inaccurate
- Neither inaccurate nor accurate
- Accurate
- Very accurate
- Don't know
- Prefer not to answer
How accurate or inaccurate is this statement about you:

I am full of ideas.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Very inaccurate
- Moderately inaccurate
- Neither inaccurate nor accurate
- Moderately accurate
- Very accurate
- Don't know
- Prefer not to answer
How much do you agree or disagree with this statement?

It is very important to me to hold strong opinions.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know
- Prefer not to answer
How much do you agree or disagree with this statement:

It is very important to me to hold strong opinions.

- [ ] Strongly agree
- [ ] Somewhat agree
- [ ] Neither agree nor disagree
- [ ] Somewhat disagree
- [ ] Strongly disagree
How much do you agree or disagree with this statement?
I have many more opinions than the average person.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know
- Prefer not to answer
How much do you agree or disagree with this statement:

I have many more opinions than the average person.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know
- Prefer not to answer
How much do you agree or disagree with this statement?
I have strong opinions even when I am not personally involved.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
How much do you agree or disagree with this statement:

I have strong opinions even when I am not personally involved.

○ Strongly agree
○ Somewhat agree
○ Neither agree nor disagree
○ Somewhat disagree
○ Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

○ Strongly agree
○ Somewhat agree
○ Neither agree nor disagree
○ Somewhat disagree
○ Strongly disagree
○ Don't know
○ Prefer not to answer
How much do you agree or disagree with this statement?
I would prefer complex to simple problems.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know
- Prefer not to answer
How much do you agree or disagree with this statement:
I would prefer complex to simple problems.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know
- Prefer not to answer
How much do you agree or disagree with this statement?

I like to have the responsibility of handling a situation that requires a lot of thinking.

- [ ] Strongly agree
- [ ] Agree
- [ ] Neither agree nor disagree
- [ ] Disagree
- [ ] Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- [ ] Strongly agree
- [ ] Agree
- [ ] Neither agree nor disagree
- [ ] Disagree
- [ ] Strongly disagree
- [ ] Don't know
- [ ] Prefer not to answer
How much do you agree or disagree with this statement:

I like to have the responsibility of handling a situation that requires a lot of thinking.

- [ ] Strongly agree
- [ ] Somewhat agree
- [ ] Neither agree nor disagree
- [ ] Somewhat disagree
- [ ] Strongly disagree

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- [ ] Strongly agree
- [ ] Somewhat agree
- [ ] Neither agree nor disagree
- [ ] Somewhat disagree
- [ ] Strongly disagree

- [ ] Don't know
- [ ] Prefer not to answer
How much do you agree or disagree with this statement?

I really enjoy a task that involves coming up with new solutions to problems.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
How much do you agree or disagree with this statement:
I really enjoy a task that involves coming up with new solutions to problems.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

Back  Continue

How much do you agree or disagree with this statement:
I really enjoy a task that involves coming up with new solutions to problems.

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

- Don't know
- Prefer not to answer

Back  Continue
The next couple of questions are about your household.

In which of these ways do you occupy this accommodation? Please select one answer only

- Own outright
- Buying it with the help of a mortgage or loan
- Pay part rent and part mortgage (shared ownership)
- Rent it
- Live here rent-free (including rent-free in relative’s/friend’s property, excluding squatting)
- Squatting

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you’re not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you.

- Own outright
- Buying it with the help of a mortgage or loan
- Pay part rent and part mortgage (shared ownership)
- Rent it
- Live here rent-free (including rent-free in relative’s/friend’s property, excluding squatting)
- Squatting
- Don’t know
- Prefer not to answer
The next couple of questions are about your household

[Q: Can a person own a property in England?]

Are you or any other member of your household owner of this apartment, do you rent it or just use it? Our household...

- Own/co-own
- Rent it from a person
- Rent it from a company
- Live here rent-free (including rent-free in parent’s/relative’s property)
- Other

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you.

- Own/co-own
- Rent it from a person
- Rent it from a company
- Live here rent-free (including rent-free in parent’s/relative’s property)
- Other
- Don’t know
- Prefer not to answer
The next couple of questions are about your household

A household is usually made up of people who live together and share housekeeping (have a common budget and share food); a person living alone is also a household. The concept of household is similar to the concept of family, however, unlike a family, a household may also have only one member and include non-relatives.

In the next two questions, please give your answer regarding the living space as a whole, independent of whether your household uses all of the living space or not or the living space is empty. For instance, if your household rents one room of the apartment, mark “Apartment...”.

What type is your living space?

- [ ] Apartment in a block of flats
- [ ] Apartment in a house not designed for living
- [ ] Private house (a single-family detached house)
- [ ] Apartment in a private house (e.g. in a house originally built as a single-family detached house)
- [ ] Semi-detached house (duplex house)
- [ ] Terraced house
- [ ] Room (rooms) in a dormitory or a hotel
- [ ] Temporary lodging in a social institution (e.g. shelter, care home, housing for the socially deprived)
- [ ] Institution (e.g. orphanage, care home, prison, monastery)
- [ ] Other space or building (e.g. summerhouse that is not fit for living year round; camper van; boat; garage)
- [ ] No living space (homeless)
- [ ] I am a permanent resident of Estonia but I do not have a living space in Estonia at the moment because I'm currently residing abroad (e.g. diplomat)

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- [ ] Apartment in a block of flats
- [ ] Apartment in a house not designed for living
- [ ] Private house (a single-family detached house)
- [ ] Apartment in a private house (e.g. in a house originally built as a single-family detached house)
- [ ] Semi-detached house (duplex house)
- [ ] Terraced house
- [ ] Room (rooms) in a dormitory or a hotel
- [ ] Temporary lodging in a social institution (e.g. shelter, care home, housing for the socially deprived)
- [ ] Institution (e.g. orphanage, care home, prison, monastery)
- [ ] Other space or building (e.g. summerhouse that is not fit for living year round; camper van; boat; garage)
- [ ] No living space (homeless)
- [ ] I am a permanent resident of Estonia but I do not have a living space in Estonia at the moment because I'm currently residing abroad (e.g. diplomat)
- [ ] Don't know
A household is:
- one person living alone, or
- a group of people (not necessarily related) living at the same address who share
  cooking facilities and share a living room or sitting room or dining area.

**How many rooms are available for use only by this household?**
Do NOT count:
- bathrooms
- toilets
- halls or landings
- rooms that can only be used for storage such as cupboards

Count all other rooms, for example:
- kitchens
- living rooms
- utility rooms
- bedrooms
- studies
- conservatories

If two rooms have been converted into one, count them as one room

---

[Links: Back, Continue]
How many rooms are available for use only by this household?

How many rooms are there in the living space of your household?
In total, how many cars or vans are owned, or available for use, by members of this household? Include any company car(s) or van(s) available for private use.

- None
- 1
- 2
- 3
- 4 or more, write in number

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- None
- 1
- 2
- 3
- 4 or more, write in number
- Don't know
- Prefer not to answer
Could your household afford to pay an unexpected expense of 600€ (does not apply to credit card expenses or using bank overdrafts)?

- Yes
- No

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you’re not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you.

- Yes
- No
- Don’t know
- Prefer not to answer
If your household had an unexpected need for 300 euros, would you be able to get the money?

- Yes, (we could) without the help of other people
- Maybe, (we could) with the help of other people
- No, that's impossible

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Yes, (we could) without the help of other people
- Maybe, (we could) with the help of other people
- No, that's impossible
- Don't know
- Prefer not to answer
Now just a few questions about internet use

When did you last use the internet?

- Within the last 3 months
- Between 3 months and a year ago
- More than 1 year ago
- Never used it before today

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Within the last 3 months
- Between 3 months and a year ago
- More than 1 year ago
- Never used it before today
- Don't know
- Prefer not to answer
Which devices do you typically use to go online? Please select all that apply.

- Smartphone
- Tablet
- Laptop
- Desktop computer
- Other

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you’re not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you.

- Don’t know
- Prefer not to answer
Outside your work, how often do you usually use email?

- Never
- Less than once a month
- Less than once a week but at least once a month
- At least once a week but not every day
- Every day

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- Never
- Less than once a month
- Less than once a week but at least once a month
- At least once a week but not every day
- Every day
- Don't know
- Prefer not to answer
In general, how comfortable do you feel using computers?

- Not comfortable at all
- Slightly comfortable
- Moderately comfortable
- Very comfortable
- Extremely comfortable

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you’re not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you.

- Not comfortable at all
- Slightly comfortable
- Moderately comfortable
- Very comfortable
- Extremely comfortable
- Don’t know
- Prefer not to answer
In general, how comfortable do you feel using the internet (other than for email)?

- Not comfortable at all
- Slightly comfortable
- Moderately comfortable
- Very comfortable
- Extremely comfortable

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- Not comfortable at all
- Slightly comfortable
- Moderately comfortable
- Very comfortable
- Extremely comfortable

- Don't know
- Prefer not to answer
In which types of surveys have you previously participated?
Please select all types of surveys that apply.

- Telephone survey
- Face-to-face survey
- Web survey
- Postal survey
- Other type

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- Telephone survey
- Face-to-face survey
- Web survey
- Postal survey
- Other type
- Don't know
- Prefer not to answer
In how many web surveys have you participated before joining this panel?
Please enter the number of web surveys in this box.
If you are not sure, please give your best estimate.
And finally a few questions about your experience completing this survey

How difficult was it for you to understand and answer the questions in this survey?

- Not at all difficult
- Slightly difficult
- Moderately difficult
- Very difficult
- Extremely difficult

How difficult was it for you to understand and answer the questions in this survey?

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Not at all difficult
- Slightly difficult
- Moderately difficult
- Very difficult
- Extremely difficult
- Don't know
- Prefer not to answer
And how much did you work at providing the most accurate answers you can to the questions in this survey?

- Not at all
- A little
- A moderate amount
- A lot
- A great deal

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- Not at all
- A little
- A moderate amount
- A lot
- A great deal
- Don't know
- Prefer not to answer
How much did you enjoy answering this survey?

- Not at all
- A little
- A moderate amount
- A lot
- A great deal

[Back] [Continue]

How much did you enjoy answering this survey?

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- Not at all
- A little
- A moderate amount
- A lot
- A great deal
- Don't know
- Prefer not to answer

[Back] [Continue]
Where did you answer this survey?
Please select all answers that apply.

- At home
- At work
- At school/university/library
- At a café, pub, or restaurant
- While travelling by public transport
- While travelling by car or taxi
- While walking
- Somewhere else

Where did you answer this survey?
Please select all answers that apply.

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don't know” or “prefer not to answer” if this is the most appropriate response for you.

- At home
- At work
- At school/university/library
- At a café, pub, or restaurant
- While travelling by public transport
- While travelling by car or taxi
- While walking
- Somewhere else
- Don't know
- Prefer not to answer
Were there other people near you while you were answering this survey?

- Yes
- No

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you.

- Yes
- No
- Don't know
- Prefer not to answer
Were these people you know or people you do not know?

- People I know
- People I do not know
- Both people I know and I do not know

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you’re not completely sure. You may select “don’t know” or “prefer not to answer” if this is the most appropriate response for you.

- Don’t know
- Prefer not to answer
As far as you know, could any of these people see your answers?

- [ ] Yes
- [ ] No

- [ ] Yes
- [ ] No
- [ ] Don't know
- [ ] Prefer not to answer
Finally, we would like to ask you about what you were doing while you completed this survey. Sometimes people are busy and need to do multiple things at a time. While you were completing this questionnaire, which one of the following activities did you also engage in?

Please select all that apply. If you were not doing any other activities while completing this survey, please select "I wasn't doing anything else".

- Talking to someone else
- Playing a game on the computer or telephone
- Eating
- Checking your email
- Checking your phone
- Listening to music
- Watching TV, YouTube, etc....
- Visiting other websites
- Household chores (cooking, watching a child...)
- Something else
- I wasn't doing anything else

We noticed that you did not answer this question. We would be very grateful if you answered to the best of your knowledge, even if you're not completely sure. You may select "don't know" or "prefer not to answer" if this is the most appropriate response for you.

- Talking to someone else
- Playing a game on the computer or telephone
- Eating
- Checking your email
- Checking your phone
- Listening to music
- Watching TV, YouTube, etc....
- Visiting other websites
- Household chores (cooking, watching a child...)
- Something else
- I wasn't doing anything else

- Don't know
- Prefer not to answer
To make things easier, we could send survey invitations directly to your e-mail account.

If you would like to receive e-mail invitations with a direct link to our surveys from now on, please enter your email below. We will only use your e-mail address to inform you about the surveys from this study.

Enter e-mail here:  

Thank you very much for taking the time to complete this questionnaire.

We have recorded all of your answers for the welcome survey. We look forward to your next survey in February 2017.

If you have any comments about any part of the survey, please contact us at [NC ENTER EMAIL ADDRESS].